

# A Step-by-Step Guide to Implementing QMS

Best Practices and Strategies

DIRECTED BY

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90

MINUTE

ACCREDITED  
COURSE

- Quality Management System (QMS) fundamentals
- Gap analysis usage
- Standards and areas for improvement
- Risk management techniques
- Internal audits
- Technology assistance
- External audit preparation

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## about the course

A Quality Management System (QMS) guarantees that products or services consistently fulfill or surpass customer expectations. Emphasizing quality enables organizations to boost customer satisfaction and loyalty, resulting in repeat business and positive feedback.

In this 90-minute, fully accredited course, we'll discuss how implementing a QMS involves several fundamental steps to ensure its effectiveness and success. Each component of the QMS should be adequately supported with skilled personnel, appropriate premises, equipment, facilities, processes, and effective procedures. Often, those responsible for this demanding mission encounter significant difficulties. Deploying a QMS undoubtedly presents challenges, but with a clear roadmap, even the most complex industries with intricate systems can achieve success. The key question, however, remains: "Where does one begin? "

Live interaction with the instructor allows for dynamic discussions and clarifications.

For attendance verification and to maximize participation, participants attending the live training are required to use their webcam during the course. Microphones and speakers/headset are encouraged.

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## who should attend

This webinar will benefit various industries such as Pharmaceutical, Biotechnology, Drug, Biologics, Medical Device and In-vitro Diagnostics Product Manufacturing Industries.

This training will be especially valuable to those within various departments such as Quality Assurance Personnel and Management, Quality Control Personnel and Management, Laboratory Managers, Testing Analysts and Technicians, Manufacturing Personnel and Management, Supplier Quality Assurance Personnel and Management, Regulatory Affairs Personnel and Management, Shipping and Receiving Personnel and Management, Facility and Maintenance Personnel and Management, Microbiologist Personnel and Management, Engineering Personnel and Management, Materials Management Personnel and Management.

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## learning objectives

**Upon completion of this course, you will be able to:**

- Define the who, why, and how of a Quality Management System (QMS)
- Describe the benefits, elements, composition, and how to implement an effective QMS
- Develop a QMS roadmap to aid in successful implementation

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## course outline

### Review of Learning Objectives

- Quality Management Systems (QMS) fundamentals
  - Purpose, benefits, and key components
- International standards overview and comprehension
- Gap Analysis usage with QMS Standards & Areas for Improvement
- Different QMS implementation methodologies and approaches
  - Example: Plan-Do-Check-Act (PDCA) cycle
- Leadership impact in QMS
- Risk Management Techniques
- Internal Audits & Management Reviews
  - Monitor and evaluate the performance of the QMS
  - Ensure compliance with standards
- QMS requirements for all levels of the organization
- Technology and Software Tools role in supporting QMS implementation
- Preparing for external certification bodies QMS audits
- Benefits of ongoing monitoring, measurement, and continual improvement
  - Ensuring effectiveness
  - Enhancing organizational performance

### Question and Answer Session

### Assessment Opportunity

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## course instructor

**Sabrina Ippolito**, is an accomplished expert in quality systems with over 15 years of experience in the industry. She holds a Bachelor's degree in Biochemistry and is currently working towards completing her Master's degree of Education in Adult Education, in addition, she is a member of the professional order of Chemists of Quebec (OCQ). Throughout her career, Sabrina has successfully implemented Quality Management Systems (QMS) across various sectors, including manufacturing, healthcare, and technology.

Sabrina's dedication to excellence is evident in her comprehensive approach to quality management, which emphasizes continuous improvement, regulatory compliance, and customer satisfaction. As a seasoned consultant and trainer, she has worked with numerous organizations to enhance their operational efficiency and product quality.

In her role as Lead Auditor, Trainer and Consultant, Sabrina brings a wealth of knowledge and practical experience in a non-formal classroom environment. Her engaging teaching style and real-world insights ensure that participants gain a deep understanding of QMS principles and best practices. Sabrina is passionate about empowering professionals to achieve organizational success through robust quality management strategies.

Outside of her professional endeavors, Sabrina enjoys mentoring young professionals, staying updated with industry trends, and participating in quality management conferences.

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## Accreditations



### **International Accreditors for Continuing Education and Training (IACET)**

Cobblestone has been approved as a CEU Accreditor by IACET and awards CEUs for participation in qualified courses. Cobblestone has demonstrated that it complies with the ANSI/IACET Standards and is authorized to offer IACET CEUs for its programs. CEUs will be awarded for participation in Cobblestone's courses at the rate of .1 CEU per contact hour upon successful completion of the entire course and 70% accuracy in the required Learners' Assessment. A minimum score of 80% is required for all courses within a Cobblestone Certification Program. This course offers a total of 1.5 contact hours, or .2 CEUs. For further information, visit [www.iacet.org](http://www.iacet.org)



### **Regulatory Affairs Professional Society (RAPS)**

Cobblestone is committed to enhancing the ongoing professional development of regulatory affairs professionals and other stakeholders through appropriate regulatory affairs learning activities and programs. Cobblestone has agreed to follow RAPS- established operational and educational criteria. This course may be eligible for up to 12 credits towards a participant's RAC recertification upon full completion. The requirements and standards for recertification are developed and administered by the Regulatory Affairs Certification Board (RACB), which manages all areas of the RAC program. Additional information about RAC is available on the RAPS website at [RAPS.org/rac](http://RAPS.org/rac).

### **The American Society for Quality (ASQ)**

#### **The American Society for Quality (ASQ)-Recertification Opportunities**

Cobblestone is committed to enhancing the ongoing professional development of Quality professionals and other stakeholders through appropriate learning activities and programs. Many Cobblestone courses offer training that may be helpful in obtaining required ASQ's recertification education units.

**For more information, visit: [www.asq.org](http://www.asq.org)**